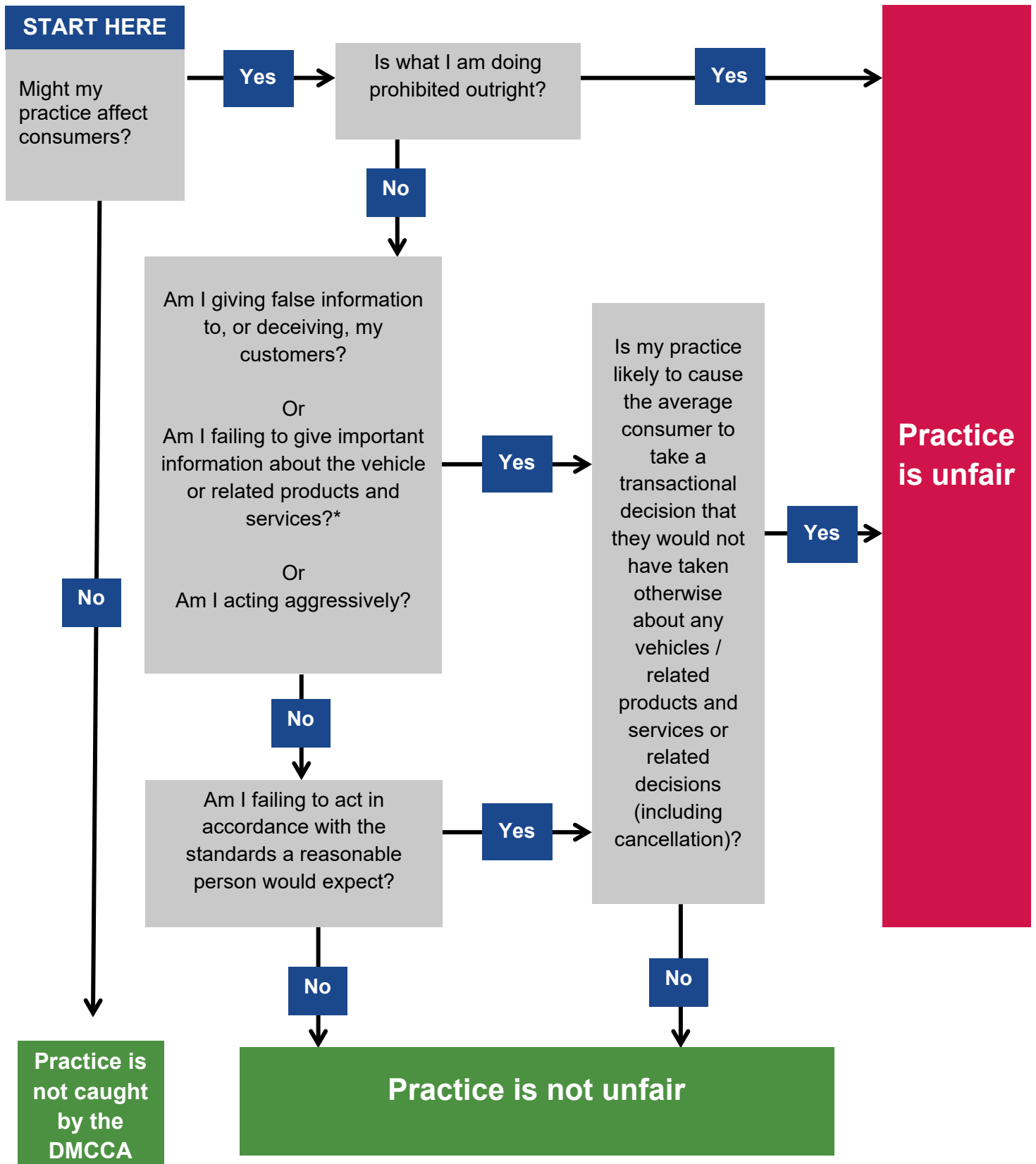


# Flowchart. Is your business practice unfair?



[\*In some situations (where an invitation to purchase is made) certain specified information must always be provided, unless that information is already apparent (such as the address of the business, when standing in a car dealership).]