

businesscompanion

trading standards law explained

Legislation etc

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Trading Standards

For more information on the work of Trading Standards services and the possible consequences of not abiding by the law, please see '[Trading Standards: powers, enforcement and penalties](#)'.

In this update

Changes made to reflect the coming into force of the Digital Markets, Competition and Consumers Act 2024 (Part 4, Chapter 4: 'Alternative dispute resolution for consumer contract disputes').

Last reviewed / updated: April 2026

Key legislation

- [Digital Markets, Competition and Consumers Act 2024:](#)
 - Part 3
 - Part 4, Chapters 1 and 4
- [Digital Markets, Competition and Consumers Act 2024 \(Alternative Dispute Resolution\) \(Conferral of Functions\) Regulations 2026](#)
- [Digital Markets, Competition and Consumers Act 2024 \(Alternative Dispute Resolution\) \(Information\) Regulations 2026](#)

[< The ADR process](#)

Please note

This information is intended for guidance; only the courts can give an authoritative interpretation of the law.

The guide's 'Key legislation' links go to the legislation.gov.uk website. The site usually updates the

legislation to include any amendments made to it. However, this is not always the case. Information on all changes made to legislation can be found by following the above links and clicking on the 'More Resources' tab.

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