businesscompanion
trading standards law explained

Product safety webinar series

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Overview of the webinars

The three-part webinar series is aimed at online retailers of all non-food consumer products, including electrical appliances, toys and consumer goods. It is relevant for all sellers of these products, whether they are sold new, repaired, refurbished or second-hand.

Even if you do not sell online, if you are involved in non-food consumer products, you will find this course helpful if you want to learn more about protecting your customers and your business.

Part one is an introduction and includes:

- The basics of product safety
- What are the risks to your business if you are not compliant
- Why product safety is important
- What are the risks to your consumers

Part two of these webinars introduces PAS 7050: *Bringing safe products to the market. Code of practice* and PAS 7100: *Product recall and other corrective actions. Code of practice**.

[*Both of these documents are free to download from the British Standards Institution website.]

PAS 7050 is a safety standard that supports businesses in bringing safe products to market, and provides suggestions and recommendations on what a 'product safety management plan' (PSMP) may look like. It provides a more proactive focus, with the aim of preventing unsafe products from reaching the market in the first place.

Self-assessment questionnaires

Attached are two questionnaires (one each on PAS 7050 and PAS 7100) that may help you with your product safety management.

PAS 7050 self-assessment questionnaire template
PAS 7100 self-assessment questionnaire template

Part three covers:

- The development of a Product Safety Management Plan (PSMP)
- Reviewing the clauses of PAS 7050
- The development of a Product Safety Incident Plan (PSIP)

This second video reviews the PSMP and PSIP and works through a real-life example.

Abbreviations.pdf

Further information

More information can be found in 'Providing safe products (PAS 7050, PAS 7100 and PRISM)'.

It is also recommended that you browse through Business Companion's 'Product safety' section, to see whether there are other areas of product-safety law that may affect your business.

Trading Standards

For more information on the work of Trading Standards services and the possible consequences of not abiding by the law, please see 'Trading Standards: powers, enforcement and penalties'.

In this update

Links added to two self-assessment questionnaires.

Last reviewed / updated: April 2026

Key legislation

- Consumer Protection Act 1987
- General Product Safety Regulations 2005

> **Please note**
>
> This information is intended for guidance; only the courts can give an authoritative interpretation of the law.
>
> The guide's 'Key legislation' links may only show the original version of the legislation, although some amending legislation is linked to separately where it is directly related to the content of a guide. Information on changes to legislation can be found by following the above links and clicking on the 'More Resources' tab.

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